

Benchmark MSP Services Line Card

Our Services

Cloud Services

- **Microsoft 365 and SharePoint:** Comprehensive suite for collaboration, communication, and productivity
- **Azure/AWS Cloud Solutions:** Custom cloud infrastructure
- **Cloud Backup and Disaster Recovery:** Protect critical data and ensure business continuity

Managed IT Services

- **Managed Networks:** Full-service network management, including monitoring, security, and optimization
- **Managed Security:** including threat detection, prevention, and response
- **Help Desk Support:** 24/7/365 support services

VoIP and Unified Communications

- **Webex Calling:** Cloud-based VoIP solutions for enhanced communication and collaboration
- **Unified Communications as a Service (UCaaS):** combine phone, video conferencing, messaging, and collaboration tools

Infrastructure Solutions

- **Server and Storage Solutions**
- **Server and Desktop Virtualization Solutions**
- **Comprehensive Networking Solutions:** LAN/WAN, SD-WAN, and Wi-Fi

Security Solutions

- **Firewalls and IDS/IPS:** Advanced solutions to protect against external and internal threats
- **Endpoint Protection, EDR, MDR:** Next generation anti-virus, anti-malware, AI and human based behavioral threat detection and blocking, Managed SOC
- **Web Protection:** Blocking access to malicious website and botnets. Provides content filtering and enforces web usage policy
- **Email Security:** Protection against phishing, malware, and spam
- **Compliance and Risk Management:** Compliance assessment and solutions for industry standards like HIPAA, and PCI-DSS

Professional Services

- **IT Consulting:** IT infrastructure design and implementation, and technology deployment
- **Project Management:** Ensuring timely and within-budget delivery
- **Training and Education:** Customized programs for IT teams and end-users
- **VCIO:** IT strategy, IT budgets, Cybersecurity, business process optimization

Who We Are

Since 1992 we've been serving North Carolina with IT products and services for businesses, schools, and government agencies..

Why Choose Us?

Experience and Expertise

Years of experience delivering IT solutions across various industries.

Customer-Centric

We tailor our solutions to meet the unique needs of each client. We respond to most requests within 15 minutes.

Cost Savings

We offer a predictable monthly price that is cost effective and lower than running In-house IT.

Proactive Management

Our proactive approach ensures your IT infrastructure remains optimal, secure, and efficient.



Benchmark Reseller Services Line Card

Our Services

Hardware Solutions

- **Computers and Laptops:** Latest models from leading manufacturers like Lenovo, Dell, and Apple, tailored to meet business computing needs
- **Servers and Storage:** High-performance servers, NAS, and SAN storage solutions from Lenovo, Dell EMC, and more for scalable data management
- **Networking Equipment:** Routers, switches, and wireless access points from Cisco, Meraki, Fortinet, and Ubiquiti to build reliable networks

Software Solutions

- **Operating Systems:** Windows, macOS, and Linux distributions to power your computing devices
- **Office Productivity Suites:** Microsoft 365, Google Workspace, and other productivity software to enhance collaboration and efficiency
- **Security Software:** Antivirus, anti-malware, and firewall solutions from SentinelOne, Barracuda, Huntress, Cisco and many other to protect your digital assets

Cloud Services

- **Cloud Storage:** Solutions from Veeam, Barracuda, and Microsoft Azure for secure and scalable storage options
- **Infrastructure as a Service (IaaS):** Scalable computing resources from Amazon Web Services (AWS), Microsoft Azure, and other cloud providers

Professional and Managed Services

- **Installation, setup and migrations:** Professional services for hardware and software deployment and migration between different products, including performance optimization
- **Maintenance and Support:** Ongoing maintenance and technical support services to ensure optimal performance and uptime
- **Consulting Services:** IT consulting to help businesses select the right technologies, streamline IT operations, and achieve strategic objectives
- **Training and Education:** Custom training sessions for teams and individuals on new technologies, software applications, and best practices

Networking and Security Solutions

- **Cybersecurity Assessments:** Comprehensive evaluations of your IT environment to identify vulnerabilities and recommend improvements
- **Network Design and Implementation:** Custom network design services to create efficient and secure IT infrastructures
- **Data Protection and Backup:** Solutions for data backup, disaster recovery, and business continuity planning

Who We Are

Since 1992 we've been serving the Triangle with IT products and services for businesses, schools, and government agencies.

Why Choose Us?

Wide Range of Products

Access to a broad selection of IT hardware, software, and services from top manufacturers and vendors.

Expert Advice

Our team of IT professionals offers expert advice to help you make informed purchasing decisions.

Competitive Pricing

Competitive pricing on all our products and services, ensuring great value for your investment.

Exceptional Support

Dedicated support from our knowledgeable team, ensuring your IT needs are met promptly and effectively.

